

BAYVIEW RETIREMENT HOME POLICY/PROCEDURE MANUAL

Goals

1. To provide quality care and services at a reasonable cost. This is achieved through the initiatives of knowledgeable and resourceful staff who believe in excellence through commitment to high quality care and services and the value of free enterprise.
2. To promote awareness of the realities of aging and residential living among the residents, their families, staff and the community at large for better understanding of the residents' needs and the implications of legislations in meeting those needs.
3. To maintain the resident's link with the community and to meet their need for social interaction, recreation, physical activity or intellectual stimulation, the participation of volunteers is highly valued and encouraged to the satisfaction of both.